

**EXCLUSIVE
TRAINING
PARTNER**

Etihad Pioneers
شركة رواد الاتحاد للتدريب

BICSc
THE BRITISH INSTITUTE OF CLEANING SCIENCE

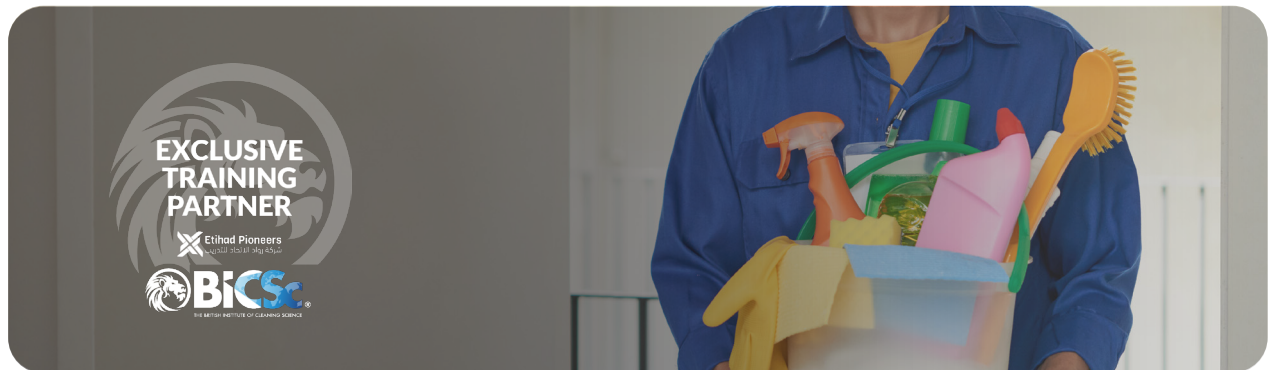


BICSc Training

Professional Cleaning Processes

About BICSc

The British Institute of Cleaning Science



About The British Institute of Cleaning Science (BICSc)

BICSc is the largest independent, professional and educational body within the cleaning industry, with over 50,000 Individual and Corporate Members.

Our aim is to raise the standards of education and build awareness of the cleaning industry through professional standards and accredited training.



About BICSc Training & Services

We are a leading training provider for the cleaning industry. BICSc accredited training is managed through BICSc Training & Services.

Our standards combine expert knowledge from highly regarded industry professionals allowing us to deliver accredited training and best practice to the industry.

We facilitate accredited and certificated in-house training, to both individuals and organizations across a range of sectors.

Etihad Pioneers

Mission

To deliver innovative training solutions that inspire and educate our learners. Working as your learning partner to provide 360 degree solutions that change the learning landscape.

Vision

To become the leading training company in our region by empowering our customers and improving their lives through learning.



KSA
Riyadh, Jeddah



UAE
Dubai, AD, Al Ain, Sharjah



India
Kochi



Pakistan
Islamabad



Uganda
kampala



10+
Years In
the industry

100+
Training courses
across 14 industries

146k+
People trained
& counting

20+
International
awarding bodies

9000+
Active clients

About BICSc

The British Institute of Cleaning Science

BICSc is the largest independent professional and educational body within the cleaning industry, its mission is to raise the standards of education and awareness of the cleaning industry through professional standards and accredited training:

- Protecting the operative
- Providing a clean and safe environment
- Preserving the assets
- Promoting sustainability
- Producing best practice

BICSc delivers the fundamental knowledge and skills required for any person working in cleaning or housekeeping. It is the **ONLY** awarding body that provides practical skills and knowledge in line with global best practice. BICSc sets the global benchmark for cleaning and housekeeping operatives worldwide.

Training

The Etihad Pioneers Training Academy provides cleaning operative training to organizations and individuals. Through our bespoke training facility we can unlock the potential of your staff, helping them to:

- Work safely
- Efficiently
- Cost effectively

All Etihad Pioneers courses can be tailored to the need of your organization to internationally recognized standards.

Cleaning Professional's Skills Suite (CPSS)

Where your professional career begins

Whether you are looking for one off accredited and certified skills training or you are looking for approval to certificate your own employees to BICSc standards, we can help.

With over 61 years' experience, the British Institute of Cleaning Science has been raising the standards of the cleaning industry through accredited training for cleaning professionals.

Each year thousands of cleaning professionals develop their skills and knowledge through CPSS skills training, which is recognised throughout the industry.

The Cleaning Professional's Skills Suite has over 40 skills to choose from, allowing you to build and tailor your core cleaning competencies; whether you are new to the industry, looking to improve your knowledge or specialise in particular tasks.



Steps To Certifications

1 Complete the Licence to Practice

Keeping you safe

To progress through the Cleaning Professional's Skills Suite, candidates must complete Licence to Practice (LTP) training and assessment, this is a compulsory requirement before progressing onto Base, Additional, Specialist and Sector Specific Units. LTP ensures candidates are competent, protected and can work safely using best practice.

2 Enhance your skills with Base Units and Additional Units

Upskilling

CPSS features a range of competent cleaning skills designed to enhance the knowledge of cleaning operatives. It is up to the individual or company to decide how many competent skills their operatives require. All skills achieved will be listed on a skills card awarded to the candidate on completion of their training.

3 Become a cleaning specialist with our Specialist Units and Sector Specific Units

Enabling you to grow your career

In addition to the Base and Additional Units there are also a variety of Specialist Units and Sector Specific Units available. These skills are ideal for cleaning operatives who work in a specific environment requiring specialist knowledge. Any specialist skills that cleaning operatives achieve will be listed on a skills card awarded to the candidate on completion of their training.

BICSc Licence to Practice (LTP)

Licence to Practice is the first step into the Cleaning Professional's Skills Suite (CPSS). It provides the key information for an operative's health and safety and teaches best practice methodologies. This should be the minimum standard operatives are trained to.



Who would benefit from this training?

Any operative in the cleaning industry.



What are the training aims?

- Understanding of cleaning operations health and safety
- Understanding COSHH
- Understanding Dynamic Risk Assessment
- Understanding electrical safety
- Safe use and care of equipment
- Importance of correct dilution
- Cleaning store housekeeping



What is the duration of the training?

Face to face training candidates will need to allow for a full day



Required equipment

- If training is at your site, you will be supplied with a full equipment list
- Candidates should wear suitable clothes for carrying out cleaning tasks and enclosed flat footwear

Useful Information

- The course takes the form of a presentation, demonstration and candidate assessment
- Reference documents are supplied for enhanced knowledge in electronic format
- Successful candidates receive an LTP card

BICSc Card



Internationally recognized Card by BICSc UK, with stars ranking system, delivered to all trainees upon completing their assessment successfully



BICSc & Etihad Pioneers

The partnership between BICSc and Etihad Pioneers started in the beginning of 2022, building on the wide experience of both parties in the training industries, and the large footprint of Save Fast in the GCC countries, Save Fast owned full fledged Training Centers in Riyadh and Dubai that deliver the highest training standards in many domains especially in H&S, Hospitality, and cleaning sciences

We have training academy in KSA (Riyadh).



Our BICSc Training Centre

State of art Center includes all essential training aids and equipment includes:

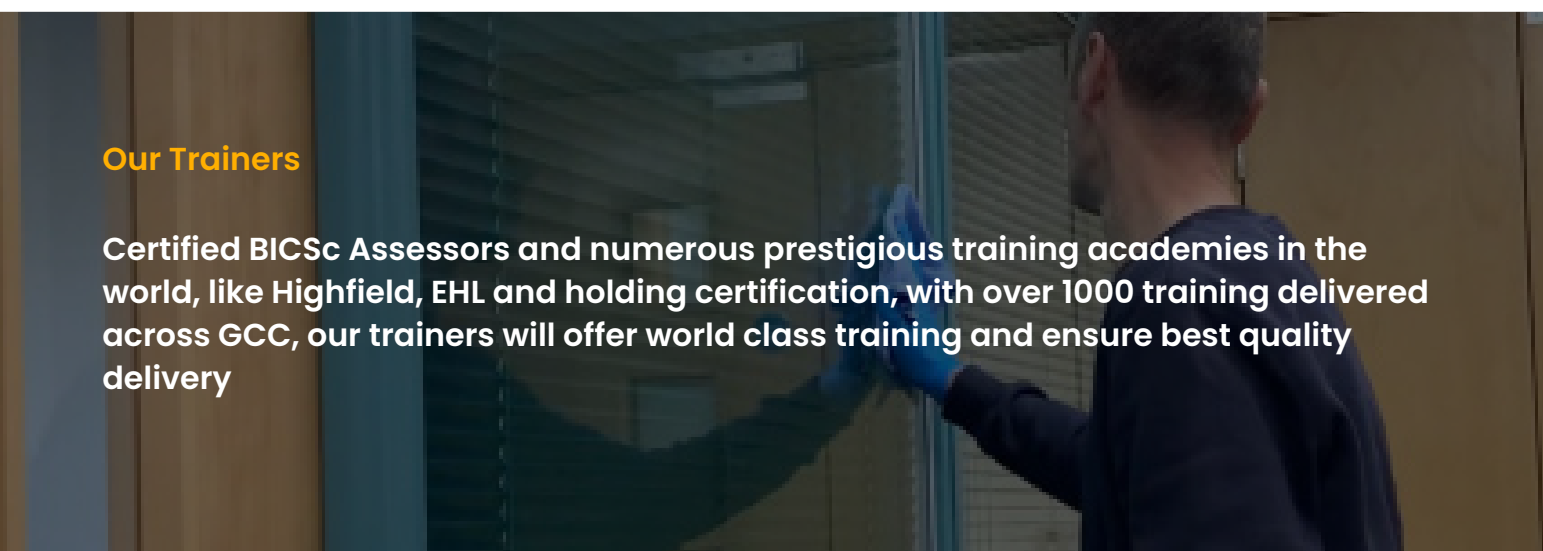
1. Top of range color coded cleaning materials
2. Microfiber cleaning systems
3. Wide range of chemicals for multiple applications
4. Electrical Cleaning Machineries – Most prevalent within the industry
5. 5 different types of flooring for better practical learning
6. Washroom, Toilet facility and hand hygiene sinks for real life training experiences
7. Large training capacity for group training



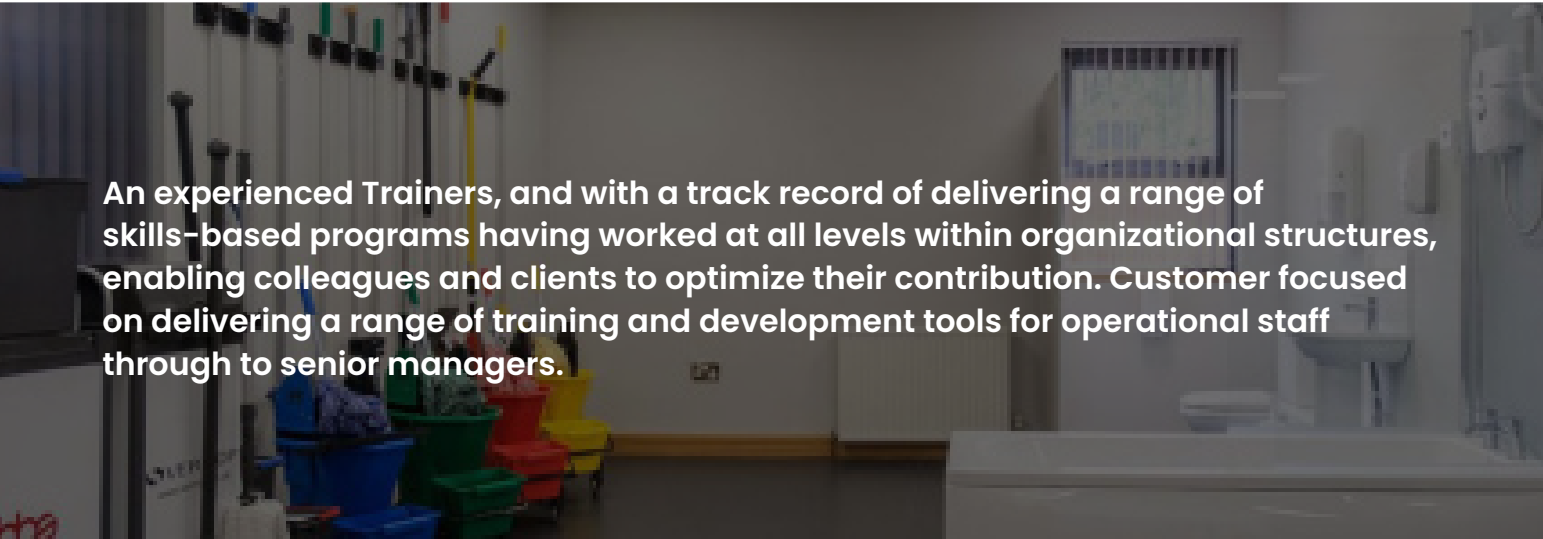
The facility has been designed and built to provide a facility that makes it wholly interactive for attendees, allowing for different room configurations Floor types including: Carpet, Linoleum, Vinyl, Marble, Ceramic.

The rooms simulate typical room and area types across a variety of sectors including Hotels and Hospitals, Foyers, Hygiene rooms, Kitchen, Offices.

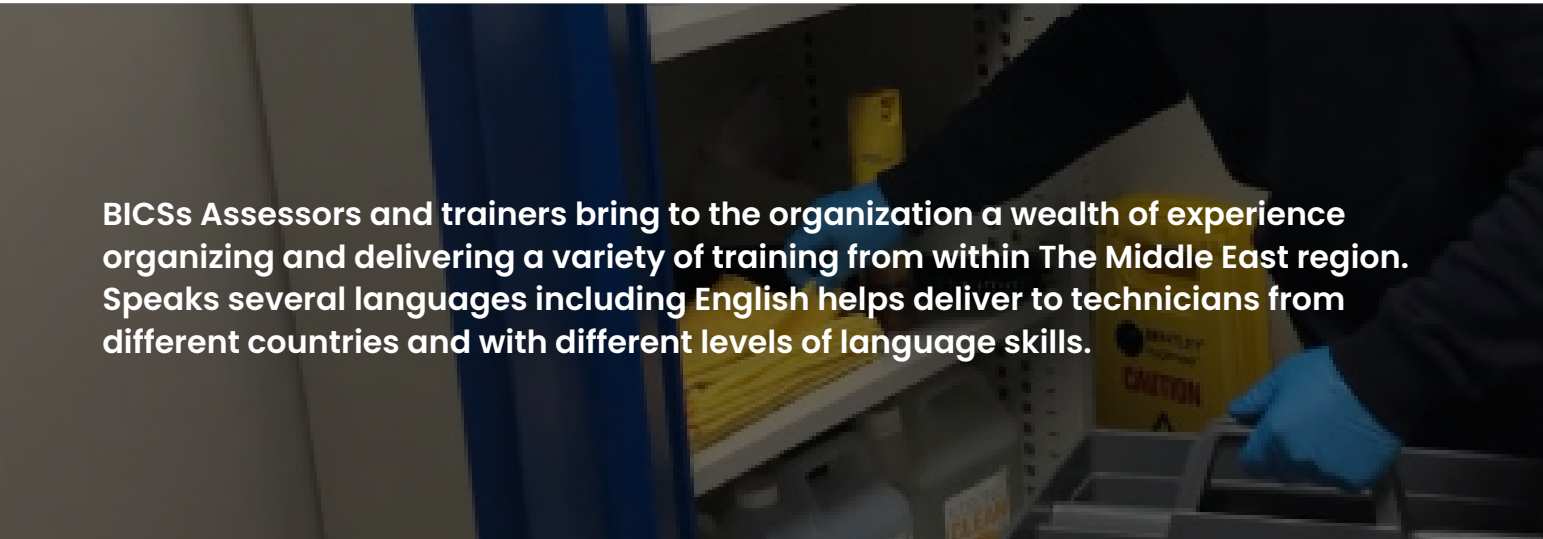
Our Trainers



Certified BICSc Assessors and numerous prestigious training academies in the world, like Highfield, EHL and holding certification, with over 1000 training delivered across GCC, our trainers will offer world class training and ensure best quality delivery



An experienced Trainers, and with a track record of delivering a range of skills-based programs having worked at all levels within organizational structures, enabling colleagues and clients to optimize their contribution. Customer focused on delivering a range of training and development tools for operational staff through to senior managers.



BICScs Assessors and trainers bring to the organization a wealth of experience organizing and delivering a variety of training from within The Middle East region. Speaks several languages including English helps deliver to technicians from different countries and with different levels of language skills.

Our Services

Face to face practical training for your team, with our tailored made programs for all cleaning segments: Malls, Airport, Household, Compounds, Health care facilities, Hotels & restaurants, Entertainment facilities.

BICSc Skill Proposed Sets				
Training	Basic Training	Mall-Airport Cleaning	Clinics Cleaning	Hospitals Cleaning
Length	3 Days	4 Days	5 Days	6 Days
Compulsory	LTP	LTP	LTP	LTP
Custom Made Programs	BU1	BU1	BU1	BU1
	BU2	BU2	BU2	BU2
	BU3	BU3	BU3	BU3
	BU5	BU4	BU4	BU4
	BU6	BU5	BU5	BU5
	BU10	BU6	BU6	BU6
	BU12	BU9	BU9	BU9
		BU10	BU10	BU10
		BU12	BU11	BU11
		AU5	BU12	BU12
		SU1	AU5	BU13
		SU4	SU1	AU6
			SU4	SU1
				SU4
	LTP + 07 units	LTP + 12 units	LTP + 13 units	LTP + 14 units

BICSc Skill Proposed Sets					
Training	Mosque Cleaning	House Hold Cleaning	Additional Training	Assessor Training	Remarks
Length	7 Days	8 Days	TBA	2 Days	
Compulsory	LTP	LTP	LTP	LTP	
Custom Made Programs	BU1	BU1	AU1	any 7 Skills	1 Day = 7 hours training Theoretical + Practical
	BU2	BU2	AU2		
	BU3	BU3	AU3		
	BU4	BU4	AU6		
	BU5	BU5	AU7		
	BU6	BU6	AU12		
	BU10	BU7	AU13		
	BU12	BU8	SU2		
	AU2	BU10	SU3		
	AU5	BU12	SU5		
	AU7	BU13	SU6		
	AU13	AU5	SU7		
	SU5	AU6	SU10		
	SU6	AU7	SU13		
	SU10	AU8			
	SU13	AU9			
		AU10			
		AU11			
	LTP + 16 units	LTP + 18 units			As per client needs

Business Sectors



Corporate & Commercial

One of the most varied sectors, Etihad Pioneers understands that business not only range in size, but also purpose. That's why our courses can be scaled to any size and scope of business, and any consultation support you receive from us will always be of the highest quality.

Our BICSc courses have specific modules that are suited towards any environment. From phone cleaning to reduce cross contamination between users in an office environment, to full competency in floor scrubber dryers to clean a warehouse floor, or any other large hard floored area.

Hospitality

KSA is home to some of the iconic, largest, most impressive hotels in the world, maintaining a constantly high occupancy rate. The amount of footfall combined with the high competition of the region mean that first impressions are everything.



Lavish receptions and hotel rooms often contain surfaces and materials that need special treatment when cleaning to avoid damage. Our BICSc training courses are suited to such specialist skills and we'll always advise on the best frequency to incorporate these skills into your cleaning program.

Business Sectors



Retail

All retail outlets face the same challenge. How best to present their brands and the products within to the highest standards to prospective customers. Impressions can play a big part in purchase decision making, and customers may be more inclined to spend their money elsewhere if the visual appeal of your business falls short.

Etihad Pioneers can optimize your cleaning schedules to make sure retail premises shine for prospective customers. Our training facility can be set up to mimic a standard retail floor, giving your staff the perfect opportunity to perfect techniques at our center.

Healthcare

Using British Institute of Cleaning Science best practices, along with the UK guidelines for cleanliness as laid out by the UK National Health Service, BISCc UK experience in the healthcare sector is vast. BICSc provided training to in-house staff in the NHS as well as cleaning contractors.



BISCc works with healthcare facility infection prevention teams, to make sure any support services BISCc provide bolster the processes already used. When suggested changes to services are put forward, it will always be to prioritize patient safety.

Select Your Desired Training Program

Check the skills you would like to train your team on and contact us for more information

Legend					
1	Dust Control Mop Sweeping	BU1	22	Cleaning of Domestic Refrigerators	AU8
2	Damp Mopping	BU2	23	Cleaning of Domestic Microwave Oven	AU9
3	Suction Cleaning	BU3	24	Cleaning of Domestic Toasters	AU10
4	Manual Floor Sweeping	BU4	25	Cleaning of Telephones	AU11
5	Emptying & General Cleaning of W Bins	BU5	26	Multi Bucket Floor Mopping	AU12
6	Dusting / Damp Wiping of Surfaces	BU6	27	Cleaning Squat Toilet Facilities	AU13
7	Kitchen work surfaces (Non Commercial)	BU7	28	Body Fluids & Sharps Objects	SU1
8	Kitchen Sinks	BU8	29	Bio-Hazard Decontamination Cleaning	SU2
9	Auto Scrubber Drying (Battery / Mains)	BU9	30	Cleaning of Computers	SU3
10	Glass Cleaning	BU10	31	Cleaning of Lifts	SU4
11	Hand Hygiene Basin	BU11	32	Carpet Skimming	SU5
12	Cleaning of Toilet Facilities	BU12	33	Carpet Extraction Cleaning	SU6
13	Cleaning of Washroom Facilities	BU13	34	Strip Dry & Reapply Emulsion Polish	SU7
14	Dusting Surfaces	BU15	35	Steam Cleaning	SU10
15	Spray Cleaning Hard Floors	AU1	36	High Level Dusting & Cleaning	SU13
16	Buffing Hard Floors	AU2			
17	Machine Scrubbing and Drying (Wet S)	AU3			
19	Washing Surfaces	AU5			
20	Polish Application (Furniture)	AU6			
21	Stain Removal (Upholstery & Carpets)	AU7			



Contact Us

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